

Implementation of Alerts and Automated Tasks

Automated tasks and sending notification to associated recipient via E-Mail,SMS or DreamApps message is now easier and smarter.

Accessible through Home» System Administration» Automation and Resources.

Alerts

Alert can be generated when user performs any action say, clicking Add/Update or Confirm on screen. And associated recipients are notified via E-Mail,SMS or DreamApps message as preferred in the Alert Setup.

To setup an alert we need to know:

1. Site Name:Site under which the notification is applicable. (e.g.:ERP)
2. Page Name. (e.g.:opord)
3. Command Button and Tab name, Separated by "|". (e.g.: Add|Details)
4. Sender (e.g.:asok@dreamapps.com)
5. Template (i.e.: The format file used to send the notification. Files with extension .email are listed)
6. Method (Selected Method is executed while sending the notification. Files with extension .email are listed)

When ever user Adds a new record under opord page→Details tab, a notification is sent using selected .email format and executing selected method.

We need to create the recipient list also. To create recipient list we need to select:

1. Appropriate recipient level (i.e: To/CC/BCC)
2. Notification media (e.g.: Email, SMS, Site. More than one can be selcted)
3. User name

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